GE Digital Energy



Online Store Update

Newsletter

Volume 3

November 2015

GE Digital Energy Online Store User,

As we continue to make updates and enhancements to the Online Store, we are pleased to share Volume 3 of the Online Store Newsletter with you to highlight the latest updates. You may also find this newsletter on the online store at http://store.gedigitalenergy.com/newsletter/vol3.pdf.

OLS Upgrade

The upgrade was successfully completed. The code upgrade improves our ability to add additional functionality and new enhancements to the store. Three new features were rolled out with the upgrade:

Customer Selection – we have improved the customer selection view, enabling the capability to add tags to customers. Tags are customizable and will make search and sorting your customer list easier, faster and more efficient. **Please note that Reps with long customer lists may not be able to scroll through the entire list – you may use the search features to find customers towards the end of your customer list.*

Favorite Products – you can now save favorite products, including configured items, for quick addition to your shopping cart, eliminating the need to find and configure the products that you order the most! **Please note that for compliance reasons, saved configured items will need to be reviewed when adding to the shopping cart from the Favorites List, but you will not have to reselect each configuration option.* **Order Status** – the upgrade enabled order status for *all* customers, not just one at a time. You can now search orders based on PO#, Req#, SO# for *all* orders placed during a given time frame. The results can then be exported to excel.

For more detailed information on the changes made with the OLS code updates, please click <u>here</u>.

Additionally, we have been able to implement the following enhancements based on your feedback, thanks to our code upgrade!

Order Status

Customer Name - We have added the customer name to the order status view so that

both customer number and name are now in the list view. Order Amount - The order amount was also added to the order status view. Line Quantity, Unit Price, Total Price – Quantity, unit price and total price for each line have been added to order status.

Search Bar

Improvements have been made to the Search bar. You can search by product line using the dropdown, or search the entire store for non-configured items.

Saved Login Username

The store will now save your Username Login ID! This means you only have to enter your password to log into the store.

Order Status Issues

We have received some reports of orders missing from online order status and orders showing out-of-date statuses. The team is working on these issues as a priority. In the meantime you may contact sales support for updates or questions on your orders.

New Products on the OLS

The following new products have been added to the online store. Check back regularly as we continue to add new and upgraded products.

- <u>Multilin C650</u>: Bay Control & Monitoring System – <u>view C650 on the OLS</u>

- <u>PowerLink Connect</u>: Powerful HMI for Substation and Control Room Operations – <u>view</u> <u>PowerLink Connect on the OLS</u>

As always, please feel free to reach out to our sales support teams with any questions.

P&C sales support

<u>sales.digitalenergyAP@ge.com</u> 1-800-547-8629 or 905-927-7070

ITI/Power Sensing sales support Sales.digitalenergy@ge.com 1-800-547-8629 or 905-927-7070

Communications sales support <u>GEMDS.customersupport@ge.com</u> 1-800-474-0964

Online Store support DigitalEnergy.OnlineStore@ge.com Thank you for your continued support.

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